

Scheduling

Flexible scheduling solutions to **support your people** and their **unique life-work experiences**.

The first step in building a great culture and workplace that engages and retains productive employees is to understand what your people care about and help them when it matters most. UKG Pro™ scheduling solutions take the guesswork out of scheduling to support your people in a more impactful, actionable way and help them balance their life-work experiences.

UKG Pro Workforce Management puts people safety and well-being at the forefront when the unforeseen or unexpected happens. From predictive scheduling and forecasting, backed by the power of AIMEE™, to fatigue management to remaining compliant through work time regulations and global rules that ensure your people feel safe and informed, UKG Pro Workforce Management helps all types of leaders communicate with their people, create optimised schedules, and ensure the right person is at the right place at the right time to get the work done.



Real-time staffing visibility

UKG Pro Workforce Management provides staffing coverage visibility in real time so you can flex and not overwork your people. Over- and understaffing can be analysed quickly for smarter staffing adjustments in the moment.



Convenient mobile access

The UKG Pro Workforce Management mobile-first, responsive design lets your people perform all scheduling and staffing tasks on any mobile device. See scheduling and shift details in an instant right from your mobile device.



Optimised, accurate forecast

The UKG Pro Workforce Management Mobile App helps organisations better meet the needs and expectations of today's workforce by empowering employees with access to the most critical workforce information.



Key benefits

For scheduling managers and operations

Align your people to customer demand to ensure the right people are always on the job

Improve volume forecasting by analysing special events, pooling organisational data, and learning over time

Ensure your people get enough rest between and during shifts so they don't burn out

Schedule effective teams with a mix of employee skills and experience

Align schedules to fluctuating business demand, minimise wasteful overstaffing, and avoid unplanned overtime costs

Project actual hours worked in real time and make proactive schedule adjustments using alerts

Provide your people with convenient self-service capabilities from any device or location

Enable employees to identify shift preferences and availability — or easily swap shifts

Avoid employee burnout and ensure you have the right number of employees in the right job roles at the right time to cover anticipated workload

UKG Pro Scheduling Solutions

UKG Pro Scheduling

- Provides robust tools for your people to create, view, and maintain accurate schedules
- Gives managers and employees visibility into employee availability, skills, and certifications
- Enables your people to submit availability and swap shift requests while balancing their life-work needs

UKG Pro Advanced Scheduling

- Provides intelligence, rule checking, and shift coverage functionality
- Leverages algorithms that let managers and employees build best-fit schedules for themselves and the organisation
- Helps managers balance resources and use their people more effectively, all while remaining compliant with labor laws

UKG Pro Forecasting

- Offers the tools to enhance planning and generate ideal schedules for your people
- Provides enhanced insight and a range of definable metrics based on your business, scheduling, and people data
- Leverages machine learning and reimagined vertical extensions for better forecasting specific to your business and industry needs



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