

Meet business targets and embrace employee experience - at the same time

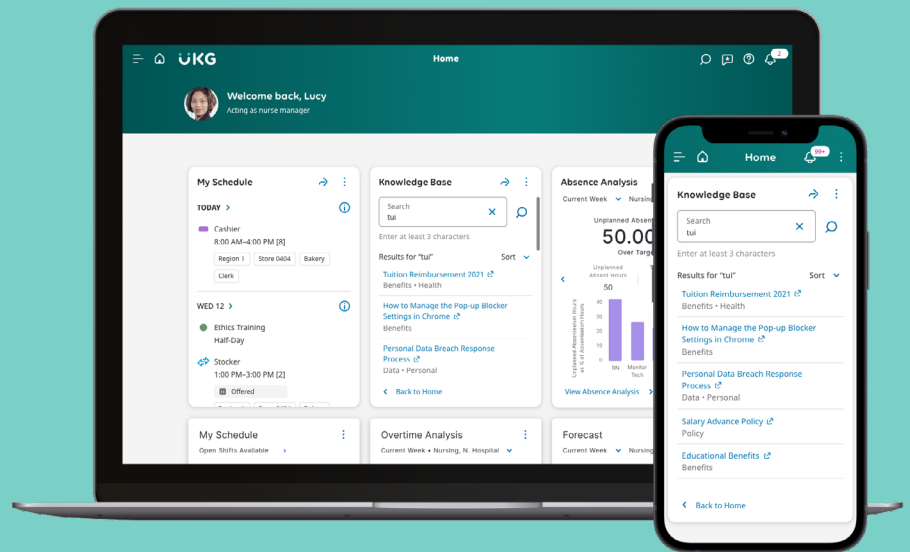
Organisations need the flexibility and agility to quickly modify their operating models to meet today’s rapidly evolving social and economic challenges. Unfortunately, traditional responses can lead to serious unintended consequences.

Operations teams who implement cost control and productivity measures to offset rising cost - but don’t consider the needs of their employees’ - can be left dealing with staff burnout and high absenteeism rates. And people teams who implement new HR transformation initiatives to foster employee engagement and compliance - but don’t consider the extra burden placed on managers - can inadvertently be reducing performance and productivity.

A solution is needed that enables people and operations teams to meet their objectives and improve the employee experience.

UKG People Operations creates a bridge between people and operations teams by providing a single point of access to the solutions used daily to drive cost control, productivity, compliance and employee experience. By giving your people on-demand access to workforce management, HR service delivery and HR tools your managers can more easily meet targets and your employees are empowered to take greater life-work control.

A unique solution that supports employees and managers in the flow of work to drive success



ADAPT now to the workplace of the future with open on-demand access to information and advanced process automation using a flexible and easy to own solution.



ALIGN customer demands, business objectives, and people needs by offloading the hassles and headaches for managers and considering the needs and preferences of your employees.



FOSTER a culture of trust, inclusion, and transparency by listening, analysing and acting on your people’s interests and making strong team connections from the outset.

Key features and benefits

One solution to drive efficiency, productivity, compliance, and employee experience.

PEOPLE AND OPERATIONS MANAGERS

Easily **create automated workflows** that minimise manual tasks

Quickly find the right answers to questions with the mobile Knowledgebase

Build work schedules that align customer, business and employee needs

Spend less time managing and responding to employee requests

Receive proactive notifications to avoid compliance risks

EMPLOYEES

Empowered with on-demand **access to knowledge and answers** to HR questions

Mobile self-service functionality to:

- View accruals balances
- Book holidays
- Request and swap-shifts
- Record work preferences
- View payslips
- Access and update your HR documents and records
- ...and much more

UKG People Operations

Simplifying Life-work Journey Processes in the Flow of Work



“Next-gen People Ops solutions are aiming to transform [the traditional People Operations] concept with a mobile-friendly experience layer that becomes the primary channel for administrative functions, operational managers and the operational workforce to interact...They have the potential to not only take People Operations into the flow of work, but also become Flow-of-Work-Platforms.”

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